

Yaswanth Ramaswamy

Senior QA Engineer

Experienced Senior QA Engineer with a proven track record of ensuring high-quality software development. Expertise in designing and implementing testing strategies, leading teams to deliver robust products. Known for meticulous attention to detail and commitment to optimizing processes. Ready to drive excellence in your organization's software development lifecycle.



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📍 Madurai, India

WORK EXPERIENCE

Senior QA Engineer

Wex Fintech India Private Limited

03/2021 - Present

Achievements/Tasks

- Led a team of 6 QA engineers in designing and executing comprehensive test strategies for multiple software projects.
- Led client meetings to review project progress and address concerns, ensuring high client satisfaction and alignment with project deliverables.
- Implemented solutions for identified process gaps, resulting in improved efficiency and quality assurance standards.

QA Engineer

Wex Fintech India Private Limited

05/2018 - 03/2021

Achievements/Tasks

- Design and develop test cases based on functional and non-functional requirements of software applications.
- Execute test cases manually or using automated testing tools to validate software functionality and reliability.
- Analyze test results and document findings, identifying and reporting defects to the development team for resolution.

Customer Support Executive

ANI Technologies

07/2013 - 05/2018

Achievements/Tasks

- Assist customers in troubleshooting product or service issues, and escalate complex problems to appropriate departments for resolution.
- Ensure customer satisfaction by resolving complaints efficiently and effectively, aiming for first-call resolution whenever possible.
- Initiate proactive outreach to customers to provide updates, gather feedback, or offer personalized assistance.

ACHIEVEMENTS

Received Appreciation for Best Practices in Test Data Management

Recognized as a Role Model Performer for three consecutive years for the outstanding performance

Led cross-functional QA teams in successfully delivering multiple products without any production issues.

SKILLS

Team Leadership

Test Planning and Execution

Defect Management

Test Plan Creation

Defect Management

Test Case Design

Cross-functional Collaboration

Training and Mentorship

Risk Assessment and Mitigation

Metrics and Reporting

EDUCATION

B.Tech. Computer Science and Engineering

Amrita Viswa Vidyapeetham

07/2009 - 05/2013